

## Appendix D - Key Accountable Measures by Priority 2016/17

### BEC 1 - Improve educational attainment

ACADEMIC Year											
Ref	Title	Year end 2014/15	National Rank/Quartile 2014/15	Year end 2015/16	National Rank/Quartile 2015/16	Target AY 2015/16	Q1 RAG / Outturn	Q2 (YTD) RAG / Outturn	Q3 (YTD) RAG / Outturn	Q4 (YE) RAG / Outturn	Q4 Comment
BEC1edAY06	Yr1 Phonics: Proportion of pupils achieving expected level in Phonics decoding	77%	3rd	80%	3rd	78%	⊙ Annual	⊙ Annual	★ 80.0%	★ <b>Annual in Q3</b>	80% reported in Q3 for the 2015/16 Academic Year. See exception report for details.
BEC1edAY08	At KS4, the average attainment 8 score is in the top 25% of English Local Authorities	-	-	Top 25%	38 / 152 1st	Top 25%	⊙ Annual	⊙ Annual	⊙ Annual	★ <b>Rank = 38 / 152</b>	Reported for the 2015/16 Academic Year.
BEC1edAY09	At KS2, the percentage achieving the national standard is in the top 25% in England for reading, writing and maths combined	-	-	Top 50%	2nd	Top 25%	⊙ Annual	⊙ Annual	■ Top 50%	■ <b>Annual in Q3</b>	Top 50% reported in Q3 for the 2015/16 Academic Year. Please see exception report for details.

### BEC 2 - Close the educational attainment gap

ACADEMIC Year											
Ref	Title	Year end 2014/15	National Rank/Quartile 2014/15	Year end 2015/16	National Rank/Quartile 2015/16	Target AY 2015/16	Q1 RAG / Outturn	Q2 (YTD) RAG / Outturn	Q3 (YTD) RAG / Outturn	Q4 (YE) RAG / Outturn	Q4 Comment
BEC2edAY06	Yr1 Phonics: Proportion of pupils eligible for Free School Meals (FSM) achieving expected level in Phonics decoding	55%	4th	54%	4th	59%	⊙ Annual	⊙ Annual	■ 54.0%	■ <b>Annual in Q3</b>	54% reported in Q3 for the 2015/16 Academic Year. Please see exception report for details.
BEC2edAY08	To improve on 2015 rankings for disadvantaged pupils in KS2 for 2016	-	-	Rank = 122 / 152	122 / 152 4th	Higher than 112	⊙ Annual	⊙ Annual	■ Rank = 122 / 152	■ <b>Annual in Q3</b>	Rank = 122 / 152 reported in Q3 for the 2015/16 Academic Year. Please see exception report for details.
BEC2edAY09	To improve on 2015 rankings for disadvantaged pupils in KS4 for 2016	-	-	67 / 152 2nd	67 / 152	Improve	⊙ Annual	⊙ Annual	⊙ Annual	★ <b>Prog8 ranked 67 / 152</b>	5A*-C incl EM in 2015 ranked 96 / 152

## SLE 1 - Enable the completion of more affordable housing

\*NB. No targeted measures have been assigned. Actions are currently being monitored by the Corporate Programme Board. See Measures of Volume for 'No. of affordable housing completions'

## SLE 2 - Deliver or enable key infrastructure improvements in relation to roads, rail, flood prevention, regeneration and the digital economy

Ref	Title	Year end 2014/15	National Rank/Quar tile 2014/15	Year end 2015/16	National Rank/Quartil e 2015/16	YE target 2016/17	Q1 RAG / Outturn	Q2 (YTD) RAG / Outturn	Q3 (YTD) RAG / Outturn	Q4 (YE) RAG / Outturn	Q4 Comment
SLE2ht03	Ensure that no more than 5% of the principal road network (A roads) is in need of repair	3%	47/147 2nd	2%	14 / 149 1st	5%	🕒 Annual	🕒 Annual	🕒 Annual	★ 3.%	
SLE2ict02	Increase number of West Berkshire premises able to receive Superfast Broadband services 24Mb/s or above	52,085 (75.5%)	local	57,340 (82.8%)	local	0.9	🔴 57,859 (83.5%)	🔴 58,832 (84.9%)	🔴 59,963 (86.5%)	🔴 60,519 (87.3%)	Service requested to redefine target to 90% in Q3. Gigaclear has only managed to increase the number of new superfast properties by a further 556. Gigaclear have plans in place to ramp up delivery, but the build is likely to extend into 2018. Please see exception report for details
CEO1	Milestone - Market Street Redevelopment: Submit detailed planning application to WBC Planning Committee	-	local	Complete	local	Dec-16	★ On track	🔴 Delayed	★ Complete	★ Complete in Q3	
CEO3	Milestone 1 - London Road Industrial Estate Redevelopment (LRIER) with St. Modwen Plc. Dependent on determination on JR (Aug/Sept 16) - St Modwen to create a business plan and present to the Project Steering Group for approval during Q1 2017	-	local	Complete	local	Apr-17	★ On track	🔴 Delayed	🔴 Delayed	🔴 Delayed	Appeal decision is still pending. Please see exception report for details.

PS 1 - Good at safeguarding children and vulnerable adults

Ref	Title	Year end 2014/15	National Rank/Quartile 2014/15	Year end 2015/16	National Rank/Quartile 2015/16	YE target 2016/17	Q1 RAG / Outturn	Q2 (YTD) RAG / Outturn	Q3 (YTD) RAG / Outturn	Q4 (YE) RAG / Outturn	Q4 Comment
PS1asc03	Maintain % of safeguarding concerns responded to within 24 hours (Adult).	91%	local	94%	local	92%	★ 95%	★ 92.7%	◆ 92.3%	★ <b>93%</b>	Q4: 151 / 157 YE: 573 / 614
PS1asc04	% of WBC provider services inspected by Care Quality Commission (CQC) that are rated good or better by CQC in the area of "safe"	-	local	75%	local	100%	◆ 80.0%	■ 80.0%	■ 80.0%	■ <b>80%</b>	Relates to three homes, Shared Lives, and Re-ablement service. Willow's Edge 'required improvement' during review in July 2015. Changes have been made to improve the service, awaiting next review. Please see exception report for details
PS1c&f01	Improved Ofsted rating for Children and Families Service	-	-	Inadequate	-	> previous	◎ Annual	◎ Annual	◎ Annual	◎ <b>Annual</b>	We are awaiting a re-inspection from Ofsted.
PS1c&f02	Positive endorsement of progression from Peer Review of Children and Families Service	-	-	-	-	Mar-17	◎ Annual	★ Complete	★ Complete in Q2	★ <b>Complete in Q2</b>	The Safeguarding Peer Review acknowledged a number of positives through their visit and have made recommendations which continue to be progressed through the Children's Services Improvement Programme. A key priority being progressed in the service is 'there should be a focus on always doing the basics well in Children's Social Care rather than trying to deliver everything at the same time and the Team considering that now is a good time to focus on key issues when there is a strong stable workforce and a leadership team that can invoke and lead change.

HQL 1 - Support communities to do more to help themselves

Ref	Title	Year end 2014/15	National Rank/Quar tile 2014/15	Year end 2015/16	National Rank/Quartil e 2015/16	YE target 2016/17	Q1 RAG / Outturn	Q2 (YTD) RAG / Outturn	Q3 (YTD) RAG / Outturn	Q4 (YE) RAG / Outturn	Q4 Comment
HQL1pdcrc	All 6 communities involved in the Building Community Together have developed their community plan	-	-	6	-	-	≈ 5	≈ 5	≈ 5	≈ dna	Data was not available for the publication of this report
HQL1pdcrc	No of staff and volunteers that received Restorative Practice Training	-	local	859	local	-	≈ 137	≈ 155	≈ 172	≈ dna	Data was not available for the publication of this report
HQL1pdcrc	No of children and young people that have received Restorative Practice Training	-	local	452	local	-	≈ 150	≈ 200	≈ 200	≈ dna	Data was not available for the publication of this report

## HQL 1 - Support communities to do more to help themselves

Ref	Title	Year end 2014/15	National Rank/Quartile 2014/15	Year end 2015/16	National Rank/Quartile 2015/16	YE target 2016/17	Q1 RAG / Outturn	Q2 (YTD) RAG / Outturn	Q3 (YTD) RAG / Outturn	Q4 (YE) RAG / Outturn	Q4 Comment
HQL1phwb	Tackle loneliness and social isolation by increasing the number of people who have connected with a service through the village agents volunteer scheme.	-	local	dna	local	120 pq (420 pa)	71	192	300	dna	Data was not available for the publication of this report
HQL1ss03	Provide a range of support and advice to community groups on the development of parish plans, engaging with partners and the community	Achieved	local	Complete	local	Complete	On track	On track	On track	Complete	Parish Planning activity is ongoing but the target to support communities has been achieved.

## Core Business - a. Protecting our children

Ref	Title	Year end 2014/15	National Rank/Quartile 2014/15	Year end 2015/16	National Rank/Quartile 2015/16	YE target 2016/17	Q1 RAG / Outturn	Q2 (YTD) RAG / Outturn	Q3 (YTD) RAG / Outturn	Q4 (YE) RAG / Outturn	Q4 Comment
CBac&f05	To maintain a high percentage of (single) assessments being completed within 45 working days	71%	124 / 152 4th	86%	67 / 152 2nd	90%	86.6%	93.5%	95.5%	97%	YE: 1,467 / 1,518
CBac&f10	The number of weeks taken to conclude care proceedings (Children's Social Care)	31	local	23	local	<=26 weeks	30	30	29	28	Please see exception report for details
CBac&f12	Percentage of Looked After Children with Health Assessments on time	63%	local	98%	local	>90%	92.7%	97.1%	99.0%	99%	YE: 97 / 98
CBac&f13	Percentage of Looked After Children with Dental Checks completed on time	68%	local	88%	local	>90%	97.2%	94.3%	96.0%	97%	YE: 98 / 101

Core Business - a. Protecting our children

Ref	Title	Year end 2014/15	National Rank/Quartile 2014/15	Year end 2015/16	National Rank/Quartile 2015/16	YE target 2016/17	Q1 RAG / Outturn	Q2 (YTD) RAG / Outturn	Q3 (YTD) RAG / Outturn	Q4 (YE) RAG / Outturn	Q4 Comment
CBac&f14	Placement moves - stability of placement of Looked After Children - number of moves (3 or more in a year)	5%	5 / 152 1st	6%	5 / 152 1st	<=10%	★ 0.6%	★ 4.7%	★ 6.0%	★ 9%	YE: 15 / 161
CBac&f15	% of Leaving Care Clients with Pathway Plans	100%	local	97%	local	>=95%	◆ 96.9%	★ 98.0%	★ 98.0%	★ 99%	YE: 96 / 97
CBapdc06	Child Protection Reviews - held on time	-	-	98%	-	>=95%	★ 100%	★ 98.7%	★ 98.6%	★ 99%	YE: 71 / 72
CBapdc07	Looked after children cases which were reviewed within required timescales	-	-	99%	-	>=95%	★ 99.3%	★ 100%	★ 100.0%	★ 100%	YE: 152 / 152

Core Business - c. Bin collection and street cleaning

Ref	Title	Year end 2014/15	National Rank/Quartile 2014/15	Year end 2015/16	National Rank/Quartile 2015/16	YE target 2016/17	Q1 RAG / Outturn	Q2 (YTD) RAG / Outturn	Q3 (YTD) RAG / Outturn	Q4 (YE) RAG / Outturn	Q4 Comment
CBccep11	Maintain the proportion of household waste recycled/composted/reused/recovered (Local Indicator)	82%	local	83%	local	80%	★ 79.2% (P)	★ 83.8% (P)	★ 83.9% (E)	★ 82.6% (E)	Q4: 13,389 / 17,173 YE: 66,551 / 80,527 This quarters result is an estimate based on partial availability of data and will not be finalised until the next quarter. This result is also subject to change once figures are validated and confirmed by DEFRA after quarter 4.
CBccep14	Maintain an acceptable level of litter, detritus and graffiti (as outlined in the Keep Britain Tidy local environmental indicators).	Satisfactory	-	Good	-	Satisfactory	🌀 Annual	★ Good	★ Good	★ Good	

Core Business - d. Providing benefits

Ref	Title	Year end 2014/15	National Rank/Quartile 2014/15	Year end 2015/16	National Rank/Quartile 2015/16	YE target 2016/17	Q1 RAG / Outturn	Q2 (YTD) RAG / Outturn	Q3 (YTD) RAG / Outturn	Q4 (YE) RAG / Outturn	Q4 Comment
CBdcus01	The average number of days taken to make a full decision on new Benefit claims	17.86 days	25 / 124 1st	19.04 days	72 / 124 3rd	<18.5 days	♦ 22.8 days	■ 23.14 days	■ 23.27 days	■ <b>22.75 days</b>	2015/16 Q4 = 19.04 days Please see exception report for details.
CBdcus02	The average number of days taken to make a full decision on changes in a Benefit claimants circumstances	6.18 days	58 / 122 2nd	5.85 days	33 / 123 2nd	<8 days	♦ 13.31 days	■ 12.16 days	■ 10.92 days	■ <b>8.7 days</b>	2015/16 Q4 = 5.85 days Please see exception report for details.

Core Business - e. Collecting Council Tax and Business rates

Ref	Title	Year end 2014/15	National Rank/Quartile 2014/15	Year end 2015/16	National Rank/Quartile 2015/16	YE target 2016/17	Q1 RAG / Outturn	Q2 (YTD) RAG / Outturn	Q3 (YTD) RAG / Outturn	Q4 (YE) RAG / Outturn	Q4 Comment
CBecus04	The 'in –year' collection rate for Council Tax	98%	11 / 152 1st	99%	4 / 152 1st	99%	★ 30%	★ 57.2%	★ 84.9%	■ <b>98.4%</b>	For comparison: 2015/16 Q4 return = 99% Please see exception report for details
CBecus05	The 'in-year' collection rate for Business Rates	99%	44 / 152 2nd	99%	26 / 152 1st	99%	★ 34%	★ 59.3%	★ 85.1%	■ <b>98.2%</b>	For comparison: 2015/16 Q3 return = 99% Please see exception report for details

## Core Business - f. Ensuring the wellbeing of older people and vulnerable adults

Ref	Title	Year end 2014/15	National Rank/Quartile 2014/15	Year end 2015/16	National Rank/Quartile 2015/16	YE target 2016/17	Q1 RAG / Outturn	Q2 (YTD) RAG / Outturn	Q3 (YTD) RAG / Outturn	Q4 (YE) RAG / Outturn	Q4 Comment
CBfasc06	Proportion of clients with Long Term Service (LTS) receiving a review in the past 12 months	62%	local	95%	local	75%	★ 93.7%	★ 82.9%	★ 77.1%	■ <b>67%</b>	Please see exception report for details
CBfasc07	Decrease the level of delayed transfers of care (DTOC) from hospital and those attributable to social care from acute and non-acute settings (ASCOF 2C Part 2)	4.5	118 / 152 4th	7.5	127 / 152 4th	4	■ 16.7	■ 13.7	■ 13.3	■ <b>13.4 (E)</b>	Q4 is January data. Full Q4 data is not available until mid-May however it is expected to be around January levels. Please see exception report for details
CBfasc10	Proportion of older people (65+) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services	93%	14 / 151 1st	79%	117 / 152 4th	82%	★ 81.5%	★ 85.3%	★ 86.8%	★ <b>93%</b>	YE: 103 / 111
CBfcchs07	Maintain percentage of financial assessments within 3 weeks of referral to the Financial Assessment & Charging Team	99%	local	99%	local	90%	★ 99.5%	★ 99.6%	★ 99.6%	★ <b>99%</b>	Q4: 438 / 441 YE: 1,580 / 1,588

## Core Business - g. Planning and housing

Ref	Title	Year end 2014/15	National Rank/Quartile 2014/15	Year end 2015/16	National Rank/Quartile 2015/16	YE target 2016/17	Q1 RAG / Outturn	Q2 (YTD) RAG / Outturn	Q3 (YTD) RAG / Outturn	Q4 (YE) RAG / Outturn	Q4 Comment
CBgcchs08	Maintain % of people presenting as homeless where the homelessness has been relieved or prevented	78%	local	79%	local	75%	★ 80.8%	★ 81.8%	★ 77.2%	★ <b>77%</b>	Q4: 59 / 77 YE: 269 / 349



## Core Business - g. Planning and housing

Ref	Title	Year end 2014/15	National Rank/Quartile 2014/15	Year end 2015/16	National Rank/Quartile 2015/16	YE target 2016/17	Q1 RAG / Outturn	Q2 (YTD) RAG / Outturn	Q3 (YTD) RAG / Outturn	Q4 (YE) RAG / Outturn	Q4 Comment
CBgcchs09	Maintain % of claims for Discretionary Housing Payment, determined within 28 days following receipt of all relevant information	86%	local	97%	local	70%	◆ 58.0%	◆ 59%	■ 75.0%	■ <b>67%</b>	Q4: 5 / 28 Resources have been reduced - 1FTE post has been reduced to 0.5FTE and the post is currently vacant. Please see exception report for details.
CBgcchs10	Approve % of high priority Disabled Facilities Grants within 9 weeks of receipt of full grant application	100%	local	97%	local	80%	★ 100%	★ 83.0%	★ 92.0%	★ <b>95%</b>	Q4: 18 / 18 YE: 63 / 66
CBgpc11	Subject to examination, adopt the Site Allocations Development Plan Document (DPD) by June 2017	-	local	Behind schedule	local	Jun-17	★ On track	■ Behind schedule	★ On track	★ <b>On track</b>	Scheduled to go to Full Council in May 2017
CBgpc12	60% of 'major' planning applications determined within 13 weeks or the agreed extended time.	(56/76) 74%	88/125 3rd	(56/70) 80%	72/125 3rd	60%	★ 86.4%	★ 76.1%	★ 75.7% (E)	★ <b>75.6% (E)</b>	Q4: 12 / 16 YE: 65 / 86
CBgpc13	65% of 'minor' planning applications determined within 8 weeks or the agreed extended time.	(320/446) 72%	73/125 3rd	(298/411) 73%	78/125 3rd	65%	★ 66.4%	★ 72.5%	★ 75.0% (E)	★ <b>75.3% (E)</b>	Q4: 65 / 85 YE: 329 / 437
CBgpc14	75% of 'other' planning applications determined within 8 weeks or the agreed extended time.	(1146/1427) 80%	29/125 2nd	(1,127/1,274) 89%	32/125 2nd	75%	★ 96.2%	★ 93.9%	★ 93.0% (E)	★ <b>92.5% (E)</b>	Q4: 266 / 293 YE: 1,193 / 1,290